



NORTH HARBOUR WATER POLO

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North Harbour

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TO WHOM IT MAY CONCERN

During the past 5 years we have purchased two premium sets of Water Polo scoreboards and kick out boards from Proto Electronics. The value of these products exceeds NZ\$60,000 therefore a heavy investment for a sports club to make.

Throughout the process of purchasing both sets, we have dealt with Chantal and Gary Catlin. Without a doubt, the professionalism of these people have made the improvements to our pools with two new sets of timing equipment stress free. At all times we have had constant updates as to when the equipment will be arriving to full training once the gear has been installed. Their communication has always been perfect which has given us confidence in their ability throughout the whole period of placing the order to installation. Not only has Proto Electronics installed our gear they continue to monitor and update our timing equipment to ensure we are keeping on top of any new or revised versions of their programmes.

At times, we have had human errors which caused our timing gear to work less than 100% and each time Proto Electronics have ensured any issues are rectified both during and after work hours.

I know people that own their own businesses are prepared to do above and beyond the requirements, but Chantal and Gary have continued to work far in excess of their normal hours to ensure that our club continues to strive to be the best we can be.

Should anyone be viewing Proto Electronics equipment for their use, please know you can trust and rely on this company to provide the utmost best service with integrity and commitment. I would be happy to provide a verbal reference for this company at any stage.

I wish Proto Electronics all the best in their future endeavors in this industry.

Yours sincerely,

Sharon Geary
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